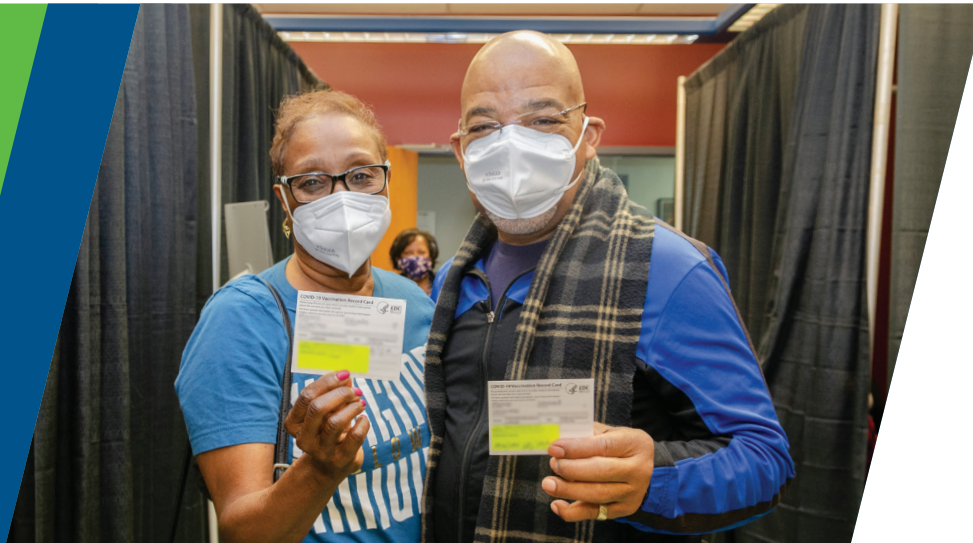


2021 Annual Report



Together, with Purpose

Living our commitment to listening to our communities' needs, partnering to meet them, and making it easy for everyone to receive care with us — wherever they are.



HC HOLY CROSS
HEALTH

A Member of Trinity Health

*Moving Life Ahead*SM

OUR COMMITMENT

Even as a pandemic continued to challenge our region and disrupt everyday life, Holy Cross Health listened, partnered, and eased the burden for thousands of area residents, to ensure the best of care throughout 2021. We innovated and adapted to meet needs region-wide by providing vaccinations, the highest quality medical services, and community health and support services. Most significantly, we did so along with a wide range of partners — from trusted neighborhood organizations to state and county agencies, from physician practices to nurses and other critical staff. Together, we take pride in Holy Cross Health's extraordinary performance over the past year, knowing we stepped up and served our community well throughout an unprecedented time while looking forward to yet greater service ahead. At Holy Cross Health, we are with you, every step of the way, driven to listen, partner and make it easy.

About Holy Cross Health

Holy Cross Health is a Catholic, not-for-profit health system that serves the two most populous counties in Maryland, Montgomery and Prince George's, with a commitment to being the most trusted provider of health care services in the area. Founded in 1963 by the Sisters of the Holy Cross, Holy Cross Health is a member of Trinity Health of Livonia, Michigan. Holy Cross Hospital, in Silver Spring, is one of the largest hospitals in Maryland, and Holy Cross Germantown Hospital is the first hospital in the nation on a community college campus, enhanced by an educational partnership. The Holy Cross Health Network operates primary care practices and affordable health centers, and offers a wide range of innovative, community-based health and wellness programs. Specialty care, home care and hospice services round out Holy Cross Health's high-quality and coordinated continuum of care that aims to improve health and move life ahead for individuals and populations in the communities we serve. In fiscal 2021, Holy Cross Health contributed nearly 9% of its \$655 million in revenue to community benefit activities that meet community needs and improve access to health

Our Mission

We, Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

Trinity Health

Trinity Health is one of the largest not-for-profit, Catholic health care systems in the nation. It is a family of 115,000 colleagues and nearly 26,000 physicians and clinicians caring for diverse communities across 25 states. Nationally recognized for care and experience, the Trinity Health system includes 89 hospitals, 131 continuing care locations, the second largest PACE program in the country, 125 urgent care locations and many other health and well-being services. Based in Livonia, Michigan, its annual operating revenue is \$20.2 billion with \$1.2 billion returned to its communities in the form of charity care and other community benefit programs.

Our Core Values

Reverence We honor the sacredness and dignity of every person.

Commitment to Those Who Are Poor We stand with and serve those who are poor, especially those most vulnerable.

Safety We embrace a culture that prevents harm and nurtures a healing, safe environment for all.

Justice We foster right relationships to promote the common good, including sustainability of Earth.

Stewardship We honor our heritage and hold ourselves accountable for the human, financial and natural resources entrusted to our care.

Integrity We are faithful to who we say we are.

HOLY CROSS HEALTH

Reflecting on the Past, Navigating the Present, and Looking Ahead to a Bright Future

We successfully navigated our second year of the COVID-19 pandemic, and with it came unprecedented challenges and new opportunities to serve. Working together, our colleagues, physicians, providers, and community members opened their hearts to our patients and one another when needed most. Together we work every day, around the clock, to ensure a safe environment for all and a positive healing experience for each patient.

Holy Cross Health is proud to serve our community with innovative, high quality and safe health care services. As a mission-driven organization, we achieve great things through partnership and listening. With physicians, community organizations and our patients and their families, we invest in outreach that responds to health needs and improves health status.

Whether it's primary care and preventive screenings, prenatal classes and deliveries, advances in neuroscience, coordinated cancer care, or lifesaving surgeries, advanced therapeutics, and new technologies, we will continue to lead the way at our hospitals and throughout the community.

Bringing health care to our most vulnerable and underserved populations has been a hallmark of Holy Cross Health since before the pandemic. During 2021, as vaccines became available on a wider basis, we provided onsite clinics and partnered with Montgomery County to bring the vaccine to homes, churches, community centers, and other locations in our area.

Holy Cross Health has grown to an organization of more than \$650 million in revenue while investing \$57,191,600 in a wide scope of activities that benefit the community. We provided care in more than 165,000 individual visits during the 2021 fiscal year, and we brought more than 10,000 new lives into the world. We educate future healthcare providers and ensure essential services. While the pandemic challenges us, it also inspires us to look ahead to growth and expansion.

As we approach the 60th anniversary of Holy Cross Health in 2023, we look ahead to a future that is bright, grateful for the many gifts we have. Thank you for being a part of the Holy Cross Health family.



Norvell V. Coots, MD
President and Chief Executive Officer
Holy Cross Health



2021 AT A GLANCE

Our Community Impact

Throughout 2021, Holy Cross Health continued to find new and effective ways to serve our community amid an unprecedented and ongoing health crisis. The figures below attest to our success — but we remain ever-mindful that behind these numbers are individuals, people whose lives are getting better every day because of our commitment to listen to their needs, partner to create solutions to their unique health challenges, and make accessing the care they need easy.

OUR PEOPLE



3,885

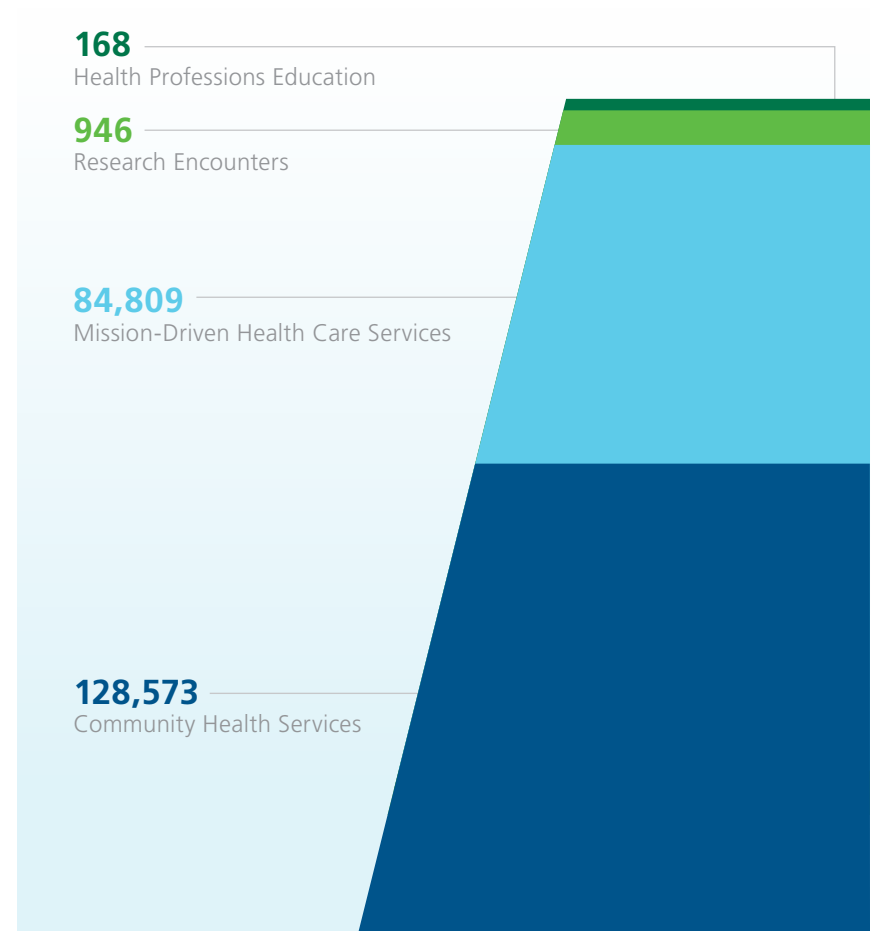
COLLEAGUES

2,069

PHYSICIANS

167

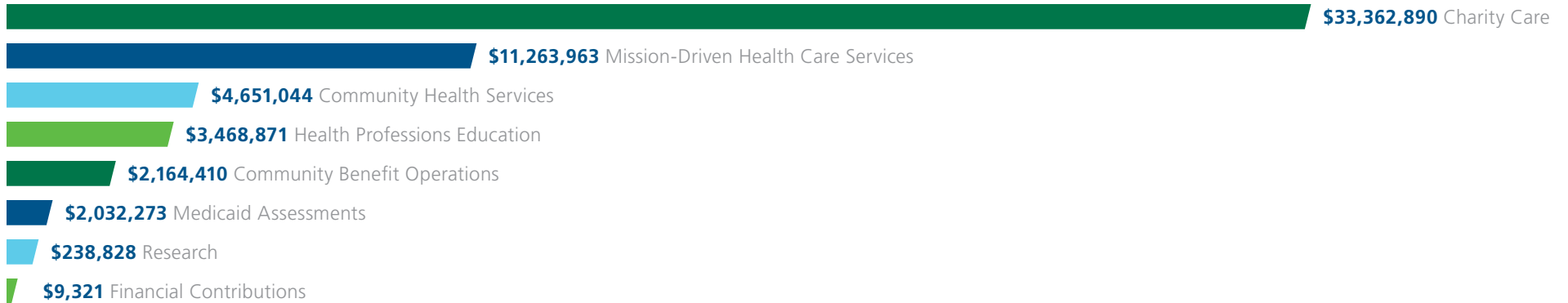
VOLUNTEERS



214,496 Total Community Benefit Encounters

BY THE NUMBERS

FISCAL 2021



\$57,191,600 Net Community Benefit

\$655,845,829 TOTAL REVENUE

70 COMMUNITY HEALTH PROGRAMS WEEKLY

9 PRIMARY & SPECIALIZED CARE SITES

2 HOSPITALS WITH 501 LICENSED HOSPITAL BEDS AND NEONATAL BASSINETS

PATIENT VISITS*

131,776

OUTPATIENT VISITS

77,448

EMERGENCY CENTER VISITS

57,727

HEALTH CENTER & PHYSICIAN PRACTICE VISITS

33,267

INPATIENT DISCHARGES (EXCLUDES HEALTHY NEWBORNS)

10,958

SURGERIES

10,365

DELIVERIES

165,043 Total Patient Visits
(Excludes Healthy Newborns)

**Total patient visits were significantly lower than the prior fiscal year due to the pandemic, including a temporary pause on elective surgeries and community reluctance to seek care due to safety concerns.*

WE LISTENED & GAVE ROSE MOBILITY

Easing the Way to a Better Life

In 2016, Rose Nakagwa was tired and in pain. Both of her hips were so painful she had to rely on a walker to get around, and she was unable to work. A friend suggested she go to the Holy Cross Health Center in Silver Spring for help. But Rose, now 74, without health insurance, had been denied care so often, she resisted. Her friend wouldn't give up. Rose remembers her friend saying, "Please, try these people. They are good."

Rose finally acted on her friend's encouragement, and discovered a community of health professionals unlike any she had met before. "Everyone treated me well, from the first person I met in reception to the nurses and doctors, everyone knows me. It's really amazing," Rose says.

Rose's health center physician, nurses, and social worker partnered to get Rose the care and services she needed. They arranged a Metro Pass so she could access health services more easily. They helped her obtain health insurance so she could have X-rays, surgery, and physical therapy at Holy Cross Hospital in Silver Spring. After her surgery, their support continued. The center's caregivers visited her at home, even providing medical equipment that would aid in Rose's recovery.

Today, Rose is strong enough not only to walk but to work. Free of a cane or walker, she assists a client who is himself confined to a wheelchair, helping him get around.

Rose continues to visit the Holy Cross Health Center in Silver Spring for ongoing check-ups and care. "I love the way they treat people and the care they give me. It has changed my life forever. I am so grateful."

Rose keeps current with her health through preventive care at the Holy Cross Health Center in Silver Spring. Part of the Holy Cross Health Network, four Holy Cross Health Centers serve individuals who are uninsured and underinsured. The health centers provide primary care, integrated behavioral health, social work services, health education and access to medications and specialty care. This coordinated team of caregivers helps patients manage chronic conditions to reduce unnecessary hospitalizations and improve their overall wellbeing.



Reaching Out to Our Community in Innovative Ways

Virtually Perfect Solutions

How do you safely continue exercise classes geared to people age 55 and older when in-person gatherings could put them at risk? Holy Cross Health and our community Senior Fit partners developed virtual, online classes. The classes proved so successful that they continue as an option even though in-person classes have resumed at eight facilities.



Virtual versions of fitness classes and support groups helped counter the sense of loneliness and isolation that so many experienced during the pandemic.

When the pandemic closed in-person sessions, along with adult day care programs and other brief respites for caregivers, caregiver support groups nimbly transitioned to weekly telephone group calls, providing caregivers with ideas, resources, and most of all, connection.

Senior Fit

91% of respondents said they were very satisfied with virtual classes.

74% said the program helped them feel less lonely during COVID-19.

74% said virtual Senior Fit improved flexibility, falls management, pain reduction, and strength.

Caregiver Support

- Sessions averaged 205 appreciative caregivers a month.
- Engaged caregivers participated from as far afield as Italy and California!

Vaccination Champions Everywhere

Holy Cross Health's Community Health services kept pace with the pandemic's changing course, beginning with a COVID-19 information line, which provided callers with essential health updates about quarantines, testing and other issues. As time went on, the scope of information expanded to include test results and assistance with making secure, convenient vaccination appointments by phone for those lacking the access or skill to schedule an appointment online.



Leonard and Elfreda Massie received their first dose at a COVID-19 vaccine clinic hosted by the Kingdom Fellowship AME Church and Holy Cross Health in February.

Recognizing the hardest-hit populations were not those seeking vaccination, we teamed with partners at the state, county and neighborhood levels, setting up clinics in churches, apartment complexes, local restaurants and, yes, barbershops. Clinic hours served those working multiple shifts, and staff included Spanish speakers. At every opportunity, including the 15-minute wait after a vaccination, we conducted social needs screening — listening and learning about people's food insecurity, housing needs, unemployment issues, and other challenges. Then we worked with our partners to address them.

By end of year, we had conducted more than 145 clinics, administered more than 7,000 COVID-19 vaccines, and identified countless individuals who needed life-changing social services — and received them.

ADVANCED TECHNOLOGY PARTNERS WITH PERSONALIZED CARE

Easing Cancer Care & Recovery

In the midst of performing Sheila Hughes's March 2017 hysterectomy, Albert J. Steren, MD, Holy Cross Health's medical director of Gynecologic Oncology, discovered that Sheila's previously diagnosed endometrial cancer was far more extensive than initially thought. The disease had unexpectedly spread to nearby lymph nodes, advancing to stage 3C1 endometrioid adenocarcinoma. Yet, because Dr. Steren was performing Sheila's surgery with the highly advanced, minimally invasive *da Vinci*® Xi robotic system, he was able to precisely target and remove the cancerous tissue — and with so few and such small incisions, Sheila was able to go home the very same day.

"It's incredible when you think about it," Dr. Steren says, four years later. "Sheila had advanced uterine cancer, was treated laparoscopically, and went home."

"It was in and out," confirms Sheila, a software test engineer. "I could have gone back to work the next day." Chemotherapy and radiation treatment followed.

Due to her successful treatment, Sheila remains disease-free four years later. In the interim, Holy Cross Hospital's and Holy Cross Germantown Hospital's high-tech robotic surgery capabilities have become even more advanced, while the personalized, one-on-one "customer skills" — that Sheila greatly appreciated — remain a constant. "Every individual caregiver," she remembers, "introduced themselves and told me what I could expect. That was very, very key for me. It helped me relax and set my mind at ease, and made this such a smooth process."

As Holy Cross Health brings the full range of cancer care services to the innovative Holy Cross Health Cancer Institute in Wheaton, Maryland, cancer patients' experience will be eased even further. At what can be the most vulnerable time of their lives, Dr. Steren says, "everything will be integrated so patients get everything they need." The Holy Cross Radiation Treatment Center will be relocated to the new facility in August 2022 with updated equipment, and comprehensive ambulatory treatment and support services will be in place by late 2022/early 2023. For more information about our cancer services and to learn more about the Cancer Institute, visit HolyCrossHealth.org/cancer.

Sheila recently celebrated her five-year anniversary of being cancer-free — an important milestone for long-term survivorship. Throughout her journey, she has continued to stay connected with Holy Cross through our cancer support services and programs.



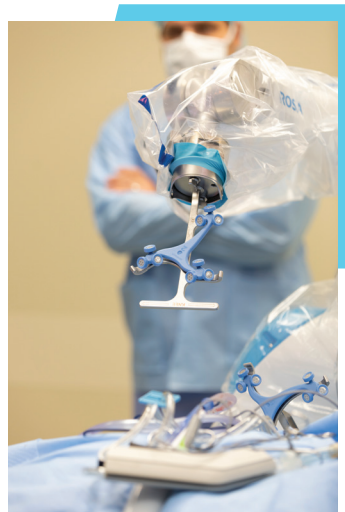
Raising the Bar for Clinical Excellence

Leadership in the COVID-19 Era

Holy Cross Health was exceptionally well prepared and able to respond to the health emergency that COVID-19 quickly became — in part because Holy Cross Hospital has long been designated one of the area's five Special Pathogen Assessment Hospitals. Immediately, Holy Cross Health secured a sustainable supply of protective equipment for our colleagues. Space in our hospitals was reallocated to care for the isolated COVID-19 patients. And after years of planning and drills with multiple regional partners, we were ready to spring into action. Now, more than 96 weeks out from the pandemic's start, the impact of our preparation and constant readiness has made Holy Cross Health one of the top health systems caring for COVID-19 patients.

Investing in New Technology

Both Holy Cross Hospital and Holy Cross Germantown Hospital acquired the Zimmer Biomet ROSA® Knee System for minimally invasive, robot-assisted total knee replacements. The new system creates 3D replications of the patient's knee and generates real-time information, used by surgeons to create a plan unique to each patient. The result is more precise and accurate knee replacements and, as with all robotic surgeries, faster healing. To learn more about robotic surgery, visit HolyCrossHealth.org/robotic-surgery.



Enhancing Care Coordination for Seniors

Holy Cross Health's Care Transformation Organization (CTO) helps our Holy Cross Health Partners primary care physicians better coordinate the care of Medicare patients, in accordance with the Maryland Primary Care Program. By improving communications with partners, coordinating appropriate patient care settings, and promoting self-care, our CTO already has proven its worth. Our patients have improved their control of chronic conditions like diabetes and high blood pressure, and reduced emergency room utilization.

Clinical Trials and Research

Patients and referring physicians trust Holy Cross Health for advanced cancer care, including access to groundbreaking clinical trials. Led by principal investigator, James Barter, MD, medical director of gynecologic oncology research, Holy Cross Health continued to participate in national clinical trials for ovarian and cervical cancer, bringing our patients access to new drugs prior to FDA approval. Our contributions to research trials led to FDA approval for avastin and niraparib for the treatment of ovarian cancer and cemiplimab-rwlc for the treatment of cervical cancer. Many of our patients are doing well thanks to these treatments. Learn more about available clinical trials and research on our website at HolyCrossHealth.org/clinical-trials.



Virtual Geriatric House Calls

When the COVID-19 pandemic made it difficult to visit home-bound patients in congregate settings, Holy Cross responded. We transitioned to video telemedicine visits for our Geriatric House Calls program to ensure vulnerable seniors continued to receive necessary medical care without the risks of in-person visits.

FEELING VALUED & HEARD

Caring for Our Workforce

Flavie S. Johnston, MSN, BSN, RN-BC, clinical nurse supervisor at the Holy Cross Health Center in Aspen Hill, came to Holy Cross in 2007 with an associate degree in nursing, earned her bachelor's degree, and then — with tuition assistance from Holy Cross — her master's degree. Wendy Mejia, RN, a bedside nurse in Holy Cross Hospital's Surgical Intensive Care Unit (SICU) since 2007, was first employed by Holy Cross as a certified nursing assistant (as part of Montgomery County's Latino Health Initiative) while she trained to become a registered nurse. Tess Wiley, BSN, RN, has been a Holy Cross Germantown Hospital Emergency Department nurse from the day the hospital opened seven years ago.

Although each of these three nurses has her own story, all agree: Holy Cross Health listens to them, supports them, and values them. They find meaning in being able to help others and enjoy working among a "family" of colleagues. Year by year, Holy Cross Health has defined their careers and their daily experiences regularly confirm, "this is why I'm here."

Flavie Johnston is "just amazed with the incredible work Holy Cross conducts in the community and our mission to provide low-cost health care services to the uninsured and underinsured. When I see patients very grateful for all our hard work, I feel like I'm doing something helpful, something meaningful. This is why I love Holy Cross. It's a place I feel I belong."

For **Wendy Mejia**, who first came to Holy Cross Health in 2006, and whose SICU became a dedicated-COVID-19 unit during the worst of the pandemic, "I have learned that being a bedside nurse is a noble career, a career you do with your heart. Here, I feel like we are in a family — our traditions and languages are respected — and we have what we need and all the support we need to do the best for our patients."

Tess Wiley says, "I've been a nurse for 17 years, and at three other facilities before Holy Cross. Nowhere have I ever felt as supported as I do here. During COVID-19, leadership listened to how our lives were being turned upside down and helped me balance my career with my home life by providing support for my daughter's child care while schools were closed. We're taken care of, and we really support one another."

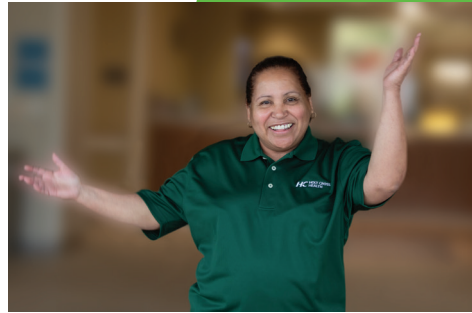


(L-R): Flavie Johnston, MSN, BSN, RN-BC; Wendy Mejia, RN; Tess Wiley, BSN, RN

Environmental Services

Key to patients' health

Belgica Alvarez knows that doing her job and doing it well is an important part of patient care. Belgica is a floor technician, cleaning floors throughout the hospital from 3 to 11:30 p.m., Environmental Services' second shift. "I'm very honored to keep the hospital clean for patients."



The thoroughness of Belgica's work has won notice, called "wonderful" and "the best!" When she works on a floor, she says, she moves items out of the way, an unexpected touch appreciated by hospital caregivers who tell her that the floors she cleans "look brand new!"

Belgica is so comfortable working with the hospital and pleased with the benefits offered she encouraged a friend to apply. Today, Belgica and her friend work the same shift, cleaning those areas of the hospital assigned to them that day, whether in the Emergency Department, Maternity Center or lobby. Now more than two and a half years since starting at Holy Cross Hospital, Belgica remains extremely happy, respected for her role in maintaining a safe, clean, healthy environment.

More Good Reasons to Encourage Friends and Family to Work at Holy Cross Health

Holy Cross Health is always looking for talented, dedicated people to join our team. Our colleagues are great resources to help recruit exceptional, mission-driven individuals to work at Holy Cross Health. Through our **Colleague Referral Program**, we offer monetary awards, depending on the eligible position, to colleagues whose referrals result in new hires. All Holy Cross Health colleagues (with the exception of physicians and Human Resources personnel) are eligible to refer individuals. If you know a talented, caring and skilled person who would be an asset to Holy Cross Health, please encourage them to visit [HolyCrossHealth.org/careers](https://www.holycrosshealth.org/careers).

Respiratory Therapy

Challenged, growing, winning

Michele Krause, respiratory therapist, has been with the Holy Cross Health system for eight years, the last seven with Holy Cross Germantown Hospital from its opening day. But no stretch of time was quite like the period when COVID-19 emerged. "At first, we were all in uncharted waters," she remembers, "eyes behind masks wondering 'are we going to be okay?'" Michele, herself, reassured others.



Within a week or two, she says, she and her colleagues were learning from others across the nation within Trinity Health who had experienced the pandemic earlier, and soon "we found our rhythm." Recalling that time, she says, "I believe we had very strong leadership clinically and in administration. They had our backs."

Then and now, Michele appreciates strengths that have distinguished her experience at Holy Cross Germantown Hospital. "Whether you're starting your career or ready to change, you have the support here to grow and the opportunity to learn. I like working in an environment where we're encouraged to step up and make suggestions." The hospital's mission, based in faith, also is important to Michele. "It reinforces why we're here," she says, "to help people."

AWARDS & HONORS

Recognized for What We Do & Who We Are

Throughout a year that challenged every corner of our operations, the Holy Cross Health system continued to provide award-winning care and maintain an award-winning workplace environment.

Clinical Awards and Recognitions

- **2021 America's 100 Best Hospitals Award™** from Healthgrades for Holy Cross Hospital, placing it in the top two percent of hospitals nationwide for clinical outcomes. Holy Cross Hospital is one of only four hospitals in Maryland and the only hospital in Montgomery County to be recognized with this award.
- **2021 Get with the Guidelines®- Stroke Gold Plus Achievement Award** for Holy Cross Hospital and Holy Cross Germantown Hospital from the American Heart Association/American Stroke Association, along with AHA/ASA's **Target: Stroke Honor Roll Elite Award** for Holy Cross Hospital and **Target: Type 2 Diabetes Honor Roll Award** for Holy Cross Germantown Hospital and Holy Cross Hospital
- **2021-2022 U.S. News & World Report national rankings of "Best Regional Hospitals,"** ranks Holy Cross Hospital in the top 10 hospitals in the Washington, D.C., metro region, and continues to be a leader among all Maryland hospitals. The hospital also was recognized as High Performing in procedures for colon cancer surgery, heart failure, diabetes, kidney failure, stroke, and chronic obstructive pulmonary disease (COPD). Holy Cross Germantown Hospital was recognized as High Performing in stroke.
- **2021 Obstetrics and Gynecology Excellence Award** from Healthgrades for Holy Cross Hospital for the second consecutive year.
- **2021 Labor and Delivery Excellence Award™** from Healthgrades for Holy Cross Hospital for the sixth consecutive year.

Clinical Designations and Accreditations

- **The Joint Commission accreditation** for Holy Cross Hospital and Holy Cross Germantown Hospital, from the main accreditation organization for U.S. hospitals
- **Primary Stroke Center designation** for Holy Cross Germantown Hospital by the Maryland Institute for Emergency Medical Service Systems (MIEMSS)
- **Advanced Primary Stroke Center designation** for Holy Cross Hospital by The Joint Commission and the Maryland Institute for Emergency Medical Services Systems (MIEMSS)
- **Bariatric Surgery Program accreditation as a Comprehensive Center** at Holy Cross Hospital under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)
- **Breast Center accreditation** by the American College of Surgeons National Accreditation Program for Breast Centers (NAPBC). Holy Cross Hospital was the first hospital in Montgomery and Prince George's counties to receive this prestigious accreditation.
- **Breast Imaging Center of Excellence (BIOCE)** designation for Holy Cross Hospital by the American College of Radiology
- **Cardiac Interventional Center designation** for Holy Cross Hospital by the Maryland Institute for Emergency Medical Services Systems (MIEMSS) to perform emergency angioplasty for acute heart attacks
- **Center of Excellence in Minimally Invasive Gynecology (COEMIG) designation** for Holy Cross Hospital by the Surgical Review Corporation (SRC)
- **Certification from The Joint Commission for Hip Replacement, Knee Replacement and Spine Surgery.** Holy Cross Hospital was the first hospital in Montgomery County to receive Spine Surgery Certification from The Joint Commission.
- **Comprehensive Community Cancer Program accreditation** at Holy Cross Hospital by the American College of Surgeons Commission on Cancer since 2000

- **Laboratory Services accreditation** by the College of American Pathologists (CAP)
- **Level IIIB Perinatal Referral Center designation** for Holy Cross Hospital by the Maryland Institute for Emergency Medical Services Systems (MIEMSS)
- **Level 3 Epilepsy Center accreditation** for the Epilepsy Monitoring Unit at Holy Cross Hospital by the National Association of Epilepsy Centers (NAEC)
- **Perinatal Diagnostic Center accreditation** at Holy Cross Hospital by the American Institute of Ultrasound in Medicine
- **Radiation Oncology Practice accreditation** for the Radiation Treatment Center by the American College of Radiology

Our Hospitals Nationally Recognized for Social Responsibility

The Lown Institute Hospital Index is a national ranking of hospital social responsibility, evaluating more than 3,000 hospitals on their performance across health outcomes, value and equity.

2021 rankings for social responsibility:

Holy Cross Hospital

TOP 1% NATIONALLY

#23 out of 3,010 hospitals

Holy Cross Germantown Hospital

TOP 3% NATIONALLY

#106 out of 3,010 hospitals

Holy Cross Hospital

COMPASSIONATE DONORS SUPPORT NICU FAMILIES IN NEED

Our NICU Team Gives Back

Ryan Donald Basile Memorial Fund

Holy Cross Hospital's Neonatal Intensive Care Unit (NICU) is special. In caring for critically ill newborns and their families, the NICU's highly trained neonatologists, nurses and dedicated staff have formed a special bond, many of whom have worked together for decades. So when the NICU's long-time nurse practitioner, Susan Basile, NNP-BC, experienced a profound tragedy, the 2020 death of her 25-year-old son Ryan, the outpouring of sympathy from her NICU colleagues and their desire to create a lasting memorial was immediate.

Sue's long-time friend and colleague, NICU nurse Nina Scott, RNC, galvanized her fellow colleagues to honor Ryan's memory with a bench dedication positioned just outside the Holy Cross Hospital chapel where all could rest and reflect. Janel Hino, MD, chief of neonatology at Holy Cross Health, had an additional idea. "What better way to support families than to honor someone who has been a member of our Holy Cross family for over 30 years, and create a fund that goes 100% to help NICU families in need."

The idea of the Ryan Donald Basile Memorial Fund for NICU Families in Need was born. Donations of all sizes quickly began pouring in, beginning with an inaugural donation from Dr. Hino's own practice. Donations were received nationwide from Ryan's family and friends, grateful parents and grandparents of past NICU newborns, our NICU caregivers, and even from two local children who donated proceeds from a garage sale.

The fund began helping NICU families almost immediately. Contributions, guided by Holy Cross Health social workers, have funded Uber gift cards for carless families, making it possible for them to visit their infants easily and more frequently; monitors and other medical equipment not covered by insurance; and assistance with funeral costs for infants who did not survive.

More than \$100,000 has been raised from 84 donors since the fund was officially announced at Ryan's memorial bench dedication in March 2021. "The money has come from all over, and it's all been helpful," says Sue. "I'm honored by it. It has been healing."



Janel Hino, MD, speaking at the dedication ceremony for the memorial bench given by the NICU staff in memory of Ryan Donald Basile. Pictured are (L-R): Janel Hino, MD, Peter and Susan Basile (seated), their son Terry Basile and his wife Katja Basile.

If you are inspired by this story or had an experience with our NICU that you would like to honor, please consider making a donation supporting the Ryan Donald Basile Memorial Fund.

Holy Cross Health Foundation

“See a Need — Meet a Need.”

This simple yet profound expression originated from the founders of our health system, the Sisters of the Holy Cross. We carry these words with us daily in a spirit of service to everyone whose lives we are privileged to touch. Together, our generous donors have helped us serve our community through great challenges while building for future generations.

More than ever before, people in our community are reflecting on the importance of health care and its role in our lives. Amid a historic public health crisis, individuals and organizations generously gave more than \$2 million during Fiscal Year 2021 to Holy Cross Health — not only to fight the pandemic but to expand access to equitable patient care, strengthen our community health and well-being programs, and support the building of new health facilities. We are grateful to all who have supported our work. Thank you!

In this report, we honor those donors who have a lifetime giving level of \$1,000 or more and have renewed their philanthropic commitment to Holy Cross Health during Fiscal Year 2021 (July 2020 – June 2021). For a full list of Giving Society members, or to make a gift to Holy Cross, please visit HolyCrossHealth.org/donate.

The Holy Cross Health Foundation is a 501(c)(3) tax-exempt charitable organization (Federal Tax ID no. 20-8428450) devoted to raising philanthropic funds to support the mission of Holy Cross Health.

Your donation makes a difference.

To give, visit us online at Giving.HolyCrossHealth.org or call us at **301-557-GIVE (4483)**.



Maria Ruiz and her daughter Patricia were hospitalized at the same time for COVID-19 at Holy Cross Hospital for several weeks. In appreciation of their care, they made a donation to the Grateful Patient Program and had “thank you” t-shirts printed.

“We are so grateful to Holy Cross. They took care of us and saved our lives. Through it all, Holy Cross has been there for us,” said Maria and Patricia.

DONORS

1963 BENEFACTORS SOCIETY (\$1,000,000 AND HIGHER)

Diagnostic Medical Imaging, P.A. (Drs. Hwang, Karr, Moshyedi, Narang, Pandit, Wisotsky and Zucker)
Friends of Holy Cross Health - Auxiliary of Holy Cross Hospital
Kaiser Permanente of the Mid-Atlantic States
The Whiting-Turner Contracting Company

NEW INNOVATIONS SOCIETY (\$100,000 – \$999,999)

Anonymous
Archdiocese of Washington
Associates in Radiation Medicine
Annice Cody and Peter Braverman
Community Neonatal Associates
Blair Eig, MD and Kaethe Eig
EMJAY Engineering and Construction Co., Inc.
Peter and Betsy Forster
Gallagher Evelius & Jones LLP
The J. Willard and Alice S. Marriott Foundation

John and Amy Mewhiney Cancer Foundation
Thomas and Susan McElroy
Medical & Dental Staff of Holy Cross Hospital
The Nora Roberts Foundation
Pathology Associates of Silver Spring
Michael and Janet Scherr
Kevin J. Sexton and Mary DuBois Sexton
Sisters of the Holy Cross, Inc.

CAREGIVERS SOCIETY (\$10,000 – \$99,999)

AARP
Ada Harris Maley Memorial Fund
Anderson & Quinn, LLC
Rawle Andrews, Jr.
Anonymous
Bill and Joanne Aschenbach and Family
AXIS Healthcare Group/Mindoula Health
Rick and Kathleen Bailey
Rainer and Beverley Bosselmann
Ira N. Brecher, MD and Jane Brecher
Ann Burke, MD and Jim Burke
Linda Burrell, MD

The Butz Foundation
Marcia Y. Carroll
The Charles and Margaret Levin Family Foundation Inc.
Patrick and Heidi Connolly
Marlin G. Curameng, RN
Louis A. Damiano, MD and Anna Morretti DECO, LLC
Craig A. Dickman, MD and Bonnie Dickman
Lynne D. Diggs, MD and Gary N. Bell
Elizabeth and Sean Dooley
EagleBank
Emergent BioSolutions
Kristin and Richard Feliciano
Fitzgerald Auto Malls
Wendy Friar, RN and Jamie Friar
Vinu Ganti, MD
Ellen Glover and Gerry Perez
Alan E. Gober, MD
Robin Gold
Mohan and Ish Grover
Suresh K. Gupta, MD and Maansi Gupta
Clifford Hinkes, MD and Hope Hinkes
Holy Cross Germantown Hospital Medical Staff

Holy Cross Hospital Department of Surgery
Tanjam Jacobson
Kaiser Permanente National Community Benefit Fund
Paul and Carol Kaplun
Kay Family Foundation
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— Xiomara Metcalfe, who received stroke care at Holy Cross Hospital

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Opening in 2022, the Holy Cross Health Cancer Institute will be a place where our providers, patients and support systems come together to develop an individualized care plan to meet the complex needs of each cancer patient. From personalized care coordination to responsive scheduling, support services and integrated rehabilitation, care plans are customized with our expert providers and patients working together. The Holy Cross Health Cancer Institute will provide the innovation and support needed for patients to meet each challenge and live their best life.

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- 11 Holy Cross Dialysis Center at Woodmore, Mitchellville
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- 13 Holy Cross Radiation Treatment Center, Silver Spring
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